

# Contract

## Motorhome Hire Terms and Conditions

### DEFINITIONS

1.1 'Driver(s)' means only the person or persons named as the driver(s) on this hire agreement form.

1.2 'You' and 'your' means the driver together with all other persons named on this hire agreement form (including anyone added or substituted at a later date) and any person whose credit card is presented for payment of the hire charges or security deposit.

1.3 'Go Explore UK Motorhome Hire Ltd' or 'we' or 'us' means 'Go Explore UK Motorhome Hire Ltd' registered in England and Wales with company number 12771005.

1.4 'Hire period' means the agreed rental period as defined on this hire agreement documentation, final invoice and any additional period during which the vehicle is in your possession or control.

1.5 'Vehicle' means the vehicle hired by you and includes tyres, tools, accessories & all other equipment or documents or additional hire items related to the vehicle and any replacements or substitute vehicle that may be provided by us.

We have a strict policy of no smoking in our motorhomes. We do not allow any of our motorhomes at any Music festivals such as T in the Park, Glastonbury, Rock Ness Etc or Sports events such as Moto X etc. We do not allow our motorhomes at any racing, competitions, rallies or trials, track days or any purpose in connection with the Motor Trade.

### 2 YOUR CONTRACT

2.1 Your contract is with 'Go Explore UK Motorhome Hire Ltd'. Your contract with us comes into existence when you place a booking with us.

2.2 You should check the details of this rental agreement carefully to ensure that it reflects the booking you have requested and inform us immediately of any discrepancies, as it may not be possible to make changes later.

2.3 If you commit any breach of this agreement, we may treat the agreement as terminated. In this situation we will not be liable for any refunds, compensation, losses or expenses, including any return or onward travel arrangements.

### 3 RATES & CONDITIONS

3.1 Prices and conditions quoted on our website or documentation are subject to change without notice.

3.2 All prices are quoted in UK pounds sterling and include VAT. If Sterling is not your home currency you can opt to pay in your home currency if paying by debit or credit card.

3.3 Once you have made your booking and paid the deposit, the cost of your hire will not normally be subject to any change. This does not apply to invoice errors or omissions.

**3.4** Once a booking has been made, offers and discounts cannot be applied retrospectively.

**3.5** The balance of the price of your hire must be paid a minimum of six weeks before your arrival date. If you are booking within six weeks of departure full payment is due at the time of booking.

**3.6** If the balance is not paid in time, we may cancel your booking and retain your deposit.

A £300 deposit is required to secure all bookings. The booking deposit is non-refundable and shall be deducted from all hire charges.

## **4 COLLECTION AND RETURN OF THE VEHICLE**

**4.1** You will collect the vehicle at the time and location chosen on your booking. Please allow up to one hour for the hand-over process. Collection will be 4pm on the chosen day.

**4.2** All drivers need to be present on collection of the vehicle and bring their full and valid driving licence, ID documents (utility bill's x 2 dated within 60 days of the hire commencement date) and a credit or debit card for the security deposit (see section 18). Please note that the address on the ID must match the address that appears on the driving licence where applicable.

NB: International customers must also provide their passport.

Should any driver fail to present all the correct documentation and identification on collection of the motorhome or not meet the driver requirements stated in the terms and conditions, then we will be unable to release the motorhome and no refunds will be given.

**4.3** UK licence holders must bring their paper or photo card licence along with a code of your driver record from the DVLA.

Important notice: on 8th June 2015 DVLA abolished the paper counterpart that went with the photo card UK driving licence and records of motoring convictions are now held online. The Customer must visit the DVLA and obtain a check code. [www.gov.uk/view-driving-licence](http://www.gov.uk/view-driving-licence). This must be no more than 2 days before the start of the Rental and allows the Company to check licence details. People with old style paper licences are not affected by this change.

**4.4** You will return the vehicle in a clean condition with a full tank of fuel and the Gas Low system full, on the return date, on the time and at the location set out in the rental agreement or agreed separately.

**4.5** Please allow 30 minutes for the hand-over upon your return. Return will be by 10am on the chosen day.

**4.6** You will return with the toilet cassette and the interior clean and in the same condition as they were at the start of the hire, otherwise a charge will be made for additional valeting and or upholstery cleaning. In addition a separate toilet cleaning fee will apply if the toilet waste tank is not empty on return. Please see section 18, for further details. Please note: there are no toilet emptying facilities at our return locations so this must be emptied prior to return.

**4.7** Late return: If you will be late returning, you must advise us immediately. Failure to advise may result in prosecution for driving whilst uninsured. An additional charge of £75.00 per hour will be payable for all late returns. You should allow plenty of time to return on time as traffic congestion can occur during peak times and high season.

**4.8** Except as otherwise expressly provided in these terms and conditions late pick-up or early return of the vehicle does not entitle you to any refunds.

## **5 DRIVERS**

**This insurance covers the Insured Vehicle whilst let out on hire, subject to the following conditions:**

**5.1** No driver may drive a hire vehicle unless he/she:

**5.2** The Insured shall verify the identity and permanent address of the Hirer and any other permitted driver by means other than relying solely on the information contained in the Hirer's or driver's driving licence and that such person is not amongst the excluded persons enumerated below.

**5.3** Two forms of ID shall be obtained for every driver. The following documentation is acceptable proof of address alongside one utility bill/statement;

- a) Council Tax bill/statement
- b) TV / internet/ landline telephone bill (including Sky/Virgin/BT etc)
- c) Bank Statement
- d) Credit Card Statement
- e) Mortgage Statement

The proofs of address provided must be dated within 90 days of the hire date and have the same address appearing on the driving licence.

**5.4** Copies, both front and back of the driving licence must be retained either digitally or a hard copy and for licences issued from mainland UK the DVLA online Licence Check must be carried out and a copy retained either digitally or a hard copy.

For Non-UK licence holders/residents, two forms of ID with matching addresses must be obtained as above, plus copies of the licence both front and back and one other form of photographic ID must be retained either digitally or a hard copy.

**5.5** The Insured Vehicle shall not be let out on hire to or be driven by: -

- a) Hirers under 25 or over 79 years of age unless otherwise agreed by the Insurer
- b) Hirers under 25 or over 79 years of age if vehicle is a Minibus, MPV (8 seats including driver) or 7.5 ton GVW or above.
- c) Hirers aged 25 to 79 unless a full valid United Kingdom or EU driving licence has been held for 2 years and prior authority has been given by insurers.
- d) Hirers who have not held a full valid United Kingdom or EU driving licence for 2 years.
- e) Persons who have been convicted of an offence in connection with the driving of a motor vehicle or motorcycle and/or have had their driving licence endorsed or suspended or more than 6 penalty points imposed. "Spent" convictions, covered by the Rehabilitation of Offenders Act 1974 may be disregarded.
- f) Persons who have had their insurance declined and/or renewal refused and/or special insurance terms imposed as a result of claims experience and/or have had their insurance or cover cancelled by any Motor Insurer.
- g) Persons engaged wholly or partly in professional entertainment or professional sports persons.
- h) Jockeys and persons connected with racing, gaming industry or press of any sort.
- i) Persons who, whilst driving, have been involved in more than one fault accident during the past 3 years.
- j) Foreign Service Personnel other than persons holding a full UK/EU licence for two years or more.

**5.6** The insured vehicle(s) shall be driven only by the Hirer or other permitted driver who has completed and signed a rental agreement (by each hirer or other permitted driver) and retained for two years after the hire period.

The rental agreement must be fully completed by the Hirer or other permitted driver in all respects. In addition to the usual declaration and warranty contained in the rental agreement, the following declaration shall appear on the rental agreement, namely: - "I further agree to be bound by the terms and conditions of the Insurance which I have seen and read or have had the opportunity to see and read". If the statements and particulars in the rental agreement are in the handwriting of any person other than the Hirer or other permitted driver, such person shall be deemed to have been the Hirer's or other permitted driver's agent for the purpose of completing the rental agreement form.

**5.7** The Insured shall be considered as the being the agent for the Hirer or other permitted driver for all purposes in connection with this insurance but under no circumstances shall the Insured be considered as agent for the Insurers.

**5.8** The Insured vehicle shall not be used for the carriage of goods of an explosive (except of gas cylinders, dangerous or hazardous nature or for the carriage of goods or passengers for hire and reward.

**5.9** Any vehicle which is added to the Motor Insurance Database will be charged the appropriate premium. Subject otherwise to the terms, exceptions and conditions of this insurance

## **6 CANCELLING YOUR BOOKING**

**6.1** You will incur the following charges if you cancel your booking:

**6.1.1** Cancellation more than 8 weeks before your arrival date, cancellation charge is 25% of total price of booking.

**6.1.2** Cancellation between 8 and 4 weeks before your arrival date, cancellation charge is 50% of total price of booking.

**6.1.3** Cancellation between 4 and 2 weeks before your arrival date, cancellation charge is 75% of total price of booking.

**6.1.4** Cancellation less than 2 weeks before your arrival date, or a no show, cancellation charge is 100% of total price of booking.

**6.2** You may cancel your booking at any time. Your notice of cancellation must be in writing and will only take effect on the date it is received at our office.

**6.3** Where a refund is due after any cancellation charge has been taken into consideration (and provided we have received full payment from you) we will make the refund within 28 days of receiving notice of cancellation.

**6.4** Note that if the reason for cancellation is covered under the terms of your travel insurance policy, you may be able to reclaim these charges. We strongly recommend that you take out separate travel insurance. It is your responsibility to ensure that the travel insurance you purchase is adequate for your particular needs. We do not check travel insurance policies.

## **7 CHANGES TO YOUR BOOKING**

**7.1** If, after we have confirmed your booking, you wish to change your travel arrangements in any way we will do our best to make these changes, but it may not always be possible.

**7.2** The price of your hire may increase or decrease to reflect the changes made. We also reserve the right to impose an administration fee which will be advised to you at the time you request the change.

## **8 IF WE CHANGE OR CANCEL YOUR BOOKING**

**8.1** It is sometimes inevitable that we will have to change or cancel your hire as the arrangements are made some time in advance. We reserve the right to make such changes and cancellations should they become necessary although we will try to minimise the chance of such an event.

**8.2** If your chosen specification of vehicle is not available, for instance following damage by a previous customer, we will refund you your full booking fee.

**8.5** We are not liable for any additional expenses incurred by you, e.g. higher ferry charges or road tolls, campsite fees.

**8.6** Except as expressly set out elsewhere, we regret that we cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented or affected by or you otherwise suffer any damage or loss as a result of "force majeure". In these terms and conditions, "force majeure" means any event which we could not even with all due care, foresee or avoid. Such events may include threat of war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside our control.

## 9 GAS POLICY

9.1 The Gaslow cylinder will be full when you pick the motorhome up. This must be returned full. The app myLPG.eu has all the petrol stations which supply the gas. Failure to drop off the cylinder full will result in a £70.00 charge.

## 10 USE OF THE VEHICLE

10.1 Whist you are hiring the vehicle you will not:

10.1.1 Operate the vehicle, or permit the vehicle to be operated in any way that would violate this agreement including, for the avoidance of doubt, for commercial or business purposes.

10.1.2 Permit anyone other than the driver(s) named on the booking form to drive the vehicle.

10.1.3 Engage in motor sports, including racing, pace making, rallying, reliability trials, and speed testing.

10.1.4 Propel or tow any vehicle or trailer unless agreed by us in writing at the time of your booking.

10.1.5 Drive or permit to drive any person unfit through drink or drugs or with blood alcohol concentration above the limit prescribed by road traffic legislation.

10.1.6 Leave the vehicle unlocked while unattended, or fail to secure the keys.

10.1.7 Drive other than on a paved public highway, private road, or driveway. Driving onto official campsite fields is permitted but you should take reasonable precautions to ensure that the ground is suitable and you will be able to drive off the field. Even if a vehicle is designated as a four-wheel drive, it is not to be taken off-road as the four-wheel drive provides a safety feature for winter driving only.

10.1.8 Drive in a reckless or imprudent manner.

10.1.9 Carry more passengers than the seating capacity of the vehicle. Please note number of seat belts listed on the vehicle you are hiring.

10.1.10 Allow the vehicle to be overloaded.

10.1.11 Carry passengers or goods for hire or reward.

10.1.12 Smoke or permit anyone to smoke in the vehicle (even with the windows or door open) (and if there is any infringement of this specific rule the Company will charge the Customer £300 for deep cleaning);

10.1.13 Use the vehicle in violation of any law, ordinance or regulation.

10.1.14 Remove the vehicle from England, Scotland, Wales or Ireland without our prior written consent.

10.1.15 Allow any animals in the vehicle without our prior written consent. Two dogs are allowed in the motorhome. (Any infringement of this specific rule the Company will charge the Customer £300 for deep cleaning)

10.2 You will take all reasonable steps to maintain the vehicle, ensuring that the oil level, water level & tyre pressures are correctly maintained during your hire. You will contact us immediately should any vehicle warning lights indicate a potential malfunction.

10.3 You will use the correct legal fuel type for the vehicle as advised by us at the time of collection of the vehicle.

## 11 IN THE EVENT OF A BREAKDOWN

11.1 You should seek the help of the breakdown services. RAC Breakdown cover is included in your booking. Details are held within the vehicle.

**11.2.** Any call out charges necessitated by the client through operator error, e.g. a flat vehicle battery, wrong or insufficient fuel, keys locked in vehicle etc. will be the responsibility of the client.

**11.3** You are authorised to approve repairs up to £100.

**11.4** Any repairs in excess of £100 must first be authorised by us, prior to the work being undertaken.

**11.5** In all cases VAT receipts must be submitted for any repair or the claim will not be paid.

**11.6** You and not us will be liable for the cost of any repairs, or other costs incurred, resulting from reckless, negligent or imprudent use of the vehicle by you or permitted by you including, for the avoidance of doubt, the cost of towage, replacement vehicle or car hire.

**11.7** You will notify us by telephone of the breakdown as soon as possible in order to give us the opportunity to rectify the problem during the rental.

**11.8** If a repair cannot be completed within 24 hours, and it is not the result of reckless, negligent or imprudent use of the vehicle by you or permitted by you, we will endeavour to help you by providing either a replacement camper-van/motorhome (if available). We will not be liable for any other costs incurred. All other conditions will apply.

**11.9** Compensation may be paid at our discretion. In all cases compensation is limited to the cost of the disrupted rental days.

**11.10** Compensation will only be paid if the motorhome is rendered unusable by the breakdown.

**11.11** Compensation will only be paid where the breakdown occurs as a result of our failure to use reasonable care & skill (e.g. in relation to servicing the vehicle).

**11.12** You will be liable for any cost associated with the incorrect or illegal use of fuel (fuel being petrol or diesel) or water contamination of fuel including, for the avoidance of doubt, any necessary repair or drainage work, towage, and the cost of hiring a replacement vehicle or car hire. The customer will also pay 'Go Explore UK Motorhome Hire Ltd' the daily rate for the period the vehicle is undergoing repairs and therefore unusable for hire.

**11.13** You will be liable for any cost associated with fuel contamination of the fresh water system, including, for the avoidance of doubt, any necessary repair, including replacement plumbing and decontamination. The customer will also pay 'Go Explore UK Motorhome Hire Ltd' the daily rate for the period the vehicle is undergoing repairs and therefore unusable for hire.

## **12 IN THE EVENT OF A PUNCTURE OR DAMAGE TO TYRES**

**12.1** You are liable for the cost of any damage or punctures.

**12.2** In the event that a tyre is returned damaged, at the end of your hire, it will be at our discretion whether to repair or replace it.

**12.3** If you have a puncture during your hire you may use the breakdown service to replace the tyre.

**12.4** You will arrange for the puncture to be repaired, or the tyre replaced, as soon as possible after the incident.

**12.5** Tyre type and brand must be approved by us prior to instructing work. Tyres to a comparable (as other tyres on vehicle) specification and price must be selected. If lower specification or budget tyres are selected without our approval we reserve the right to replace to the correct standard and charge the full cost of the new tyre.

## 13 IN CASE OF ACCIDENT

**13.1** If you are involved in a motor vehicle accident the following procedures should be followed:

**13.1.1** Do not make any admission of liability nor give money to any injured person.

**13.1.2** Obtain the name and address of any other driver and registration mark of any other vehicle involved.

**13.1.3** Obtain Insurance Certificate details from any driver You hold responsible for causing the accident and give such details to anyone that similarly holds you responsible (You are compelled to provide such information by the Road Traffic Act 1988).

**13.1.4** Obtain the name and address of any witnesses.

**13.1.5** Record the position in the road of your vehicle and any other vehicle involved.  
Inform us as soon as is reasonably possible by calling our Motor Claims team on 0330 102 1998.

**13.1.6** Do not accept blame or insist the other party is at fault.

**13.1.7** If possible photograph damage to all vehicles involved and registration numbers.

**13.1.8** Phone 'Go Explore UK Motorhome Hire Ltd on +44 (0) 1228 272 500.

**13.1.9** During the vehicle return process hand over any police reports or photographs, pay the damage excess charge. We will ensure that an accident report is completed clearly and signed by the customer.

**13.1.10** Depending on availability, and at our discretion, we will endeavour to provide a substitute vehicle, subject to location, accident liability & remaining hire duration.

**13.1.11** You are responsible for making your own way to our Cargo premises to pick up a replacement vehicle.

**13.1.12** We will endeavour to ensure any monies due back to you are forwarded as quickly as possible, however 3rd party claims can take a long time to resolve.

**13.1.13** You agree to provide all reasonable assistance to Go Explore UK Motorhome Hire Ltd in handling any claim including providing information and attending court to give evidence.

**13.1.14** Note: under no circumstances should you attempt to start or drive a vehicle that has been involved in an accident, roll over or submersion without our written permission.

## 14 VEHICLE TITLE AND OWNERSHIP

**14.1** The customer acknowledges that 'Go Explore UK Motorhome Hire Ltd' retains the title to the vehicle at all times. You will not attempt, agree, offer or purport to sell, assign, sub-let, lend, let on hire or otherwise part with or attempt to part with the possession of the vehicle.

## 15 OUR LIABILITY

**15.1** We cannot accept any liability for any death or personal injury you or any member of your party sustain except where any such death or personal injury arose as a result of our failure to use reasonable skill and care in performing our obligations under our contract with you.

**15.2** You must take all necessary steps to safeguard your personal property and any liability which you may incur to others during the course of your holiday. No liability is accepted by us in respect of damage to, or loss of, such personal property except where it results from our failure to use reasonable skill and care in performing our obligations under our contract with you.

## 16 INSURANCE

**16.1** You understand that:

**16.1.1** You are not covered for damage to your own personal property – we strongly recommend that you take out personal travel insurance to cover your own possessions.

**16.1.2** The vehicle is covered against accidental damage by fire, theft or attempted theft during the period of hire.

**16.1.3** There is a damage excess charge applicable to all claims, except those caused by negligence.

**16.2** The following are not covered by insurance:

**16.2.1** Damage to tyres by punctures, cuts or bursts, damage or loss to in-vehicle entertainment systems.

**16.2.2** Theft involving deception. Theft as a result of keys remaining in the vehicle whilst it is unoccupied is not covered by the insurance either.

**16.2.3** Damage to windows or a windscreen is not covered by insurance.

**16.2.4** Any claim on insurance will not be considered if the vehicle was being used in contravention to these terms and conditions.

**16.3** The damage excess charge is applicable regardless of who is at fault. The damage excess charge will be refunded only if we are successful in recovering the cost of the damages from the third party. Please note that third party claims can take months or even years to resolve.

**16.4** The vehicle is insured for the agreed period of hire only, if you return the vehicle late you will not be insured and you may be committing a traffic offence under the Road Traffic Act.

**16.5** If you are forced to return late you must notify us by telephone before your agreement expires. Late return fees apply see 4.7.

**16.6** Exclusions from the insurance policy, for which you will be totally liable and from which you indemnify us, include:

**16.6.1** Any damage to the interior of the vehicle (including cigarette burns, spillages, marking), living or cooking equipment will be charged to you. Includes damage to blinds, floor, table-tops and kitchen work surfaces.

**16.6.2** Any costs resulting from the improper use of the vehicle.

**16.6.3** Any fines or penalties resulting from an offence against the Road Traffic Regulation or Offenders Act, and for any Congestion Charge penalties incurred.

**16.6.4** Any damage caused to the vehicle above cab height. This is defined as above 6 feet (1.83m) from ground level

**16.6.5** Damage to the vehicle or third party property caused through a reversing manoeuvre or impact caused by tail swing of the vehicle.

**16.6.6** Damage to or replacement of rear bumpers, rear light cluster, side skirt plastics, awnings, wing mirror casings, exterior running light, habitation windows, skylight windows.

**16.6.7** Damage caused to the canopy of the vehicle by trees, barriers or bridges etc.

**16.6.8** The cost to retrieve or recover a vehicle that has become bogged.

**16.6.9** The cost of replacing keys, which have become lost or stolen, or which have been locked in the vehicle.

**16.6.10** The cost of repairing any damage caused by wilful misconduct (e.g. sitting on the roof).

**16.7** You are strongly advised to take out additional travel insurance, as you may be able to claim against it for such exclusions should the need arise.

**6.8** In the event of an insurance claim you must provide full and accurate information in line with the disclosure requirements of the insurer. In the event of the vehicle insurance being invalidated because of a breach of this provision you will be responsible for payment in full and indemnifying us (if applicable) of all losses, fines, expenses, costs and damages we or you suffer or incur as a result.

## **17 SECURITY DEPOSIT**

**17.1** You authorise 'Go Explore UK Motorhome Hire Ltd' to deduct from the security deposit any amounts due in respect of any breakages or damage to the vehicle or any other costs we incur as a result of your use of the vehicle.

**17.2** The security deposit is £1000 for UK drivers aged 25 to 75 years old, £1500 for 76 to 79 years old and £2000 for visitors from outside of the UK and can be paid via credit or debit card, instant bank transfer or cash.

**17.3** The security deposit will be taken via your chosen method at the point of vehicle collection.

**17.4** Providing that the vehicle is returned on time, to the correct location, undamaged, with a clean interior, empty toilet cassette, full fuel tanks and no excess charges are due pursuant to clause 16 the security deposit will be refunded to you within 21 working days from the vehicle return date.

**17.6** We reserve the right to retain monies from your security deposits as follows:

**17.6.1** Soiling fee £100 if the vehicle is not returned with the interior in a clean condition.

**17.6.2** Toilet emptying fee £100 if the toilet is not returned empty & clean. Please note: there are no toilet emptying facilities at our return location so this must be emptied prior to return.

**17.6.3** Fuel surcharge if the tank is not returned full (empty £140, 25% full £120, 50% full £90, 75% full £75). There is also a £25 service charge.

**17.6.4** In the event of an accident being reported we will charge the full security deposit. This will be returned if the claim outcome is of no fault of our customer.

**17.7** You agree that you will be responsible for full payment of any sums due to us should the Security Deposit you have paid not be sufficient to cover the cost of any damage or other costs as set out in these Terms & Conditions.

**17.8** You agree to indemnify us for all costs, damages expenses claims and losses which we incur suffer or become responsible for as a result of any act or omission by you which results in our being unable to receive full payment for such costs, damages, expenses claims and losses under the insurance cover referred to in clause 16 or for which we are unable to receive full payment under the insurance cover referred to in clause 16.

**17.9** Cheques are not accepted for security deposits.

Damage Excess deposit insurance is available from insurance companies however Go Explore UK Motorhome Hire Ltd is not able to recommend any companies.

## **18 ROAD TRAFFIC ACT**

**18.1** You are entirely responsible for any speeding, parking, congestion charge or other road fines and penalties incurred during your hire.

**18.2** The administration fee per incident will be £40.

**19 PAYMENTS BY CREDIT CARD**

19.1 When payment is made by credit/debit card you agree that:

19.1.1 We are authorised to charge any amounts due under this agreement to the customer’s credit card including any damage excess charge costs.

19.1.2 You authorise ‘Go Explore UK Motorhome Hire Ltd’ to recover payment from your credit card of any charges pursuant to clause 16.1 and clause 18 which were not known at the time of return of the vehicle. We may process credit card charges pertaining to the rental after the hire period.

19.1.3 All transactions are in UK Pounds Sterling. Due to exchange rate fluctuations there may be some variance between the amount initially charged to a customers’ credit card and any refunds subsequently applied, we accept no responsibility for any such charges.

**20 TERMINATING THE AGREEMENT**

20.1 You acknowledge that we may terminate this agreement and repossess the vehicle at any time in the circumstances set out below. You will pay reasonable costs of repossessing the vehicle if:

20.1.1 You are in contravention of this agreement in any manner, or

20.1.2 We believe that you have hired the vehicle through fraud or misrepresentation, or

20.1.3 The vehicle appears to be abandoned, or

20.1.4 The vehicle is not returned on the agreed day or we believe that the vehicle may not be returned on the agreed date, or

20.1.5 On reasonable grounds, we believe that the safety of the passengers or condition of the vehicle is endangered.

20.2 You understand that, in the event of such termination or repossession except as otherwise expressly set out in these terms and conditions you have no right to a refund of any part of the rental charges or the security deposit.

**21 LAW**

21.1 This agreement is governed by the laws of England.

21.2 You warrant that all information supplied by you to ‘Go Explore UK Motorhome Hire Ltd’ in connection with this agreement is true.

21.3 This agreement constitutes the entire agreement of the parties and there are no other undertakings or agreements between the parties relating to the subject matter of this agreement.

21.4 We reserve the right to vary the rates and conditions of hire at any time.

Name of Driver .....

Name of Driver .....

Signed .....

Signed .....

Date .....

Date .....